

Update Your Song Meter Mini 2, Mini Bat 2, & Micro 2 for Better Cold-Weather Performance

A new firmware update, version 4.7, solves a customer-reported issue that causes some recorders to stop recording prematurely in cold temperatures.

We recommend that all users update their recorders to firmware version 4.7, but this is especially urgent for Song Meters deployed in very cold climates.

Affected Recorders

This issue is known to affect the following Song Meter recorders:

- Song Meter Mini 2
- Song Meter Mini Bat 2
- Song Meter Micro 2

First-generation Song Meter Mini, Mini Bat, and Micro recorders are not affected by this issue, but firmware 4.7 is compatible with these models, and we recommend keeping your recorders on the latest available firmware.

Symptoms

The issue causes some recorders to fail to begin a scheduled recording period in near- or below-freezing temperatures, even when the temperature is within the recorders' specified operating range (-4°F to 185°F or -20°C to +85°C).

In some cases, Song Meters resume recording when the weather warms up. In other cases, they do not record for the remainder of the deployment.

Note: While it is normal for cold weather to shorten the life of most types of batteries, this issue is unrelated and can occur even when batteries have plenty of energy remaining.

How to Update

Firmware file and installation instructions for the Mini 2 and Mini Bat 2. Firmware file and installation instructions for the Micro 2.

Note: You must log into or create a free account to access downloads.

Questions? We're here to help.

Please feel free to reach out to our support team should you have any questions. We can be reached by calling +1 (888) 733-0200 or submitting this contact form.

-Wildlife Acoustics Customer Support



Questions?

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